

2009 Mark Reed Health Care District Strategic Plan and Focus

In the fall of 2008 the Board of Commissioners, along with the district's Administration, medical staff and Community Advisory Committee (CAC) developed a plan which was to act as the strategic roadmap for the hospital district in 2009. This strategic plan was broken down into five areas of focus or "buckets" to help outline the work ahead for making necessary changes and improvements to the Hospital District.

The recommendations from the Community Advisory Committee's interim report to Mark Reed's Board of Directors played a significant role in the focus and construction of this roadmap.

This page will be updated monthly with administrative progress reports and community development updates. Individuals who have questions or want more information on the progress listed here may attend both the CAC meetings and the Board of Commissioner meetings. Details on both monthly meetings are listed on the website as well.

The "bucket list" is a list of accomplishments for 2009 organized by area of focus and then listed by the month of completion or month in which a milestone was reached in the project. Click on each bucket to view the progress!



Bucket #1 - COMMUNITY OUTREACH



Bucket # 2- FINANCIAL SUSTAINABILITY



Bucket #3 – TECHNOLOGY



Bucket #4 - INTERNAL ORGANIZATIONAL DEVELOPMENT



Bucket #5 - IMPROVING CURRENT FACILITY



Bucket #1 - COMMUNITY OUTREACH

August:

- We anticipate sign for 3rd and Pine will be approved on September 23rd. Will place order with sign maker soon.
- Ordered sign for on-site property to go along with new landscaping.
- Second and last mailer of the year has gone out to the entire hospital district. Being placed at businesses in Montesano.
- Business cards have been made for the Business Office that has better information on it and a map on the back of the card to find the Maple Street office.
- Employees participated in the Outlaw Days parade this month in Elma.



Bucket # 2- FINANCIAL SUSTAINABILITY

August:

- Proactive Budgeting process is occurring. Managers actively engaged in volume and expense forecasting.
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Bucket #3 - TECHNOLOGY



August:

- Clinic received grant for \$15,000 for assistance with EMR installation.
- **Go Live** date for e-MD is 10/1/09. Training and implementation happening throughout the month.
- Site building has begun for new website. Targeted live date is for the end of October.



Bucket #4 – INTERNAL ORGANIZATIONAL DEVELOPMENT

August:

- M-team had annual grout training this month at Alderbrook Resort in Union.
- New interim CNO started this month.
- Commissioner training session took place. New orientation packet in the works, bylaws being reviewed, and commissioner job description w/ expectations being created.



Bucket #5 - IMPROVING CURRENT FACILITY

August:

- Landscaping has begun on property. Removal of damaging plants and trees has occurred and new plants have been planted.
- Painting company has been hired and has begun to repair and repaint the exterior of the facility.
- Dry rot on outside of building is currently being replaced.
- Interior painting and repair is ongoing.
- Clinic looks very nice with new colors & painting occurring weekly.
- New Triage room has been established. Equipment has been researched, awaiting approval.
- Memorial plaque for the helipad has been moved further away from pad, per request of the helipad inspector. It has been repositioned closer to the driveway and out of danger with the helicopter.
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